

Limitations

The Town does not provide dumpster service and will not collect appliances or bulk items from any residence or business establishment that has a dumpster. The owner will need to contact their provider to schedule a pickup of the item(s).

The Town will not provide collection of bulk items resulting from the eviction or departure of tenants at any rental property. The landlord of each location will be responsible for the disposal and fees associated with such disposal.

Each residence may schedule **1 bulky item pick up each month at no cost**. Any residence requiring more than 1 bulky item pick up will be charged \$25 per item. This fee must be paid prior to collection. Bulky items should not be placed at the curb prior to Thursday at 5:00 pm.

Any residence scheduling a collection of a television will be charged \$10 and must be paid prior to collection. This fee is based on the landfill's fee schedule and is subject to change.

All items should be placed at the curb in an orderly manner. Failure to sit items out in an orderly manner may result in a delay in service.

You may schedule a pickup of yard waste, white goods and bulky items on our website at www.townofblackmountain.org or by calling our office.



Town of Black Mountain
Sanitation Department
304 Black Mountain Ave.
Black Mountain, NC 28711
(828) 419-9300 option 2
www.townofblackmountain.org

BE PART OF THE SOLUTION, NOT THE POLLUTION



A GUIDE FOR USING
THE TOWN OF BLACK MOUNTAIN'S
CURBSIDE SANITATION
COLLECTION

304 BLACK MOUNTAIN AVE
828-419-9300 OPTION 2

SANITATION SERVICE **POLICIES**

Up to 6 bags or 2 cans per residence will be collected weekly

Household garbage is collected once a week from curbside, except for disruptions caused by inclement weather, legal holidays, or unavoidable circumstances. Your refuse and recycling collection day is determined by the street you live on. **Please refer to the refuse and recycling calendar to determine your pick up day.**

Refer to the Town's website at www.townofblackmountain.org for holiday or inclement weather schedule changes.

Please place garbage and recyclables at the curb by 7:00 a.m. on the day of pick-up. All trash must be bagged in trash bags, grocery style bags are not acceptable. The Town will not provide missed stop pick up for those who do not comply with set out time. Missed stops must be reported within 24 hours in order to receive service. To prevent unsightly litter, do not place garbage at curbside prior to 5:00 p.m. on the day before the scheduled pick-up.

Each resident is responsible for providing their own trash receptacle. Be sure that receptacles for garbage are made of metal or plastic, water tight with tight-fitting lids, and have handles. Receptacles should be kept in serviceable condition with lids in place and shall not exceed 50 pounds in weight when filled.

NON-ACCEPTABLE REFUSE

THE TOWN DOES NOT ACCEPT THE FOLLOWING:

- Building Materials/Construction Debris
- Automobile Parts/Lawn Mowers
- Hazardous waste, poisons, acids, caustics, infectious materials, explosives, or chemical liquids
- Landscape Timbers
- Tires
- Toilets, sinks, showers and bathtubs
- Tree stumps
- Whole trees
- Limbs greater than three inches in diameter and/or six feet long
- Quantities of limbs, branches or other trimmings exceeding 4 cubic yards
- Large quantities of brush or waste resulting from lot clearing or whole tree removal

Building materials and waste from lot clearing, whole tree removal, landscaping and remodeling must be collected, removed and disposed of **by the property owner, private contractor or builder.**

PLEASE REMEMBER

Leaves and grass clippings cannot be raked into streets or ditches as it can clog up storm drains and ditches creating traffic hazards and flooding during heavy rains. It is a violation of town ordinances which could result in a fine.

Brush/Yard Waste

Yard waste is collected **weekly by request only**. You may schedule a pick up online or by calling our office. Brush can't exceed 6ft long by 3in in diameter. Each week a maximum of **4 cubic yds (approx. 6ft x 4ft x 4ft)** can be collected.

Please do not put more than the maximum out each week

The Town does not collect yard waste produced from lot clearing, tree removal, dirt, rocks, tree stumps or roots. This service is provided for general maintenance of yards. Brush piles containing small debris (grass clippings, leaves, etc) will not be collected and the homeowner will be responsible for properly sorting debris.

Bagged Leaf Assistance

Residents may qualify for Town assistance in having their leaves bagged for collection between October 1st and January 31st. Residents who are age 70 or older, or residents with a disability AND whose home has a tax value of less than \$200,000 qualify for assistance. Call (828) 419-9300 x-2 for more information.

Appliances/Electronics/Bulk Items

Items are picked up on Fridays **by request only**. In order to arrange a pickup, please call (828) 419-9300 x-2 any time during the week before 4:00 p.m. on Thursday. Calls received after 4:00 p.m. Thursday will be scheduled for the following week.

