



As the season changes and leaves begin to fall, we want to make everyone aware of the Town's new leaf collection policy. In years past, we have required all leaves to be bagged and a request be made to have them collected. **WE HAVE A NEW POLICY THIS YEAR.**

Please read the following procedures carefully to ensure efficient collection.

- From **October 1 - January 31** all leaves should be blown or raked to the curb for collection. If access is blocked for any reason, they will not be collected until access is provided.
- **Leaves should not be placed in ditches.** This will cause drainage issues during rain events.
- To reduce the number of plastic bags in the landfill, **the use of plastic bags is PROHIBITED**. No plastic bags will be collected during the busy leaf season months. Residents who are unable to place loose leaves at the curb may use brown compostable yard waste bags or place them into containers. You will need to request a pickup of leaves in brown yard waste bags or in containers.
- You **DO NOT need to schedule** a collection of loose leaves. Simply have them at the curb. The contractor for this service will be making daily rounds and will collect them as soon as possible. Unfortunately, we are **not** able to provide collection day information.
- **DO NOT** mix any other debris, limbs, sticks, etc. with the pile of leaves. This may cause damage to the equipment. Piles containing other debris or brush/sticks **will not be collected** until the resident separates the pile.

Please feel free to call our office at (828) 419-9300 option 4 with any questions. Thank you for your cooperation as we begin this new procedure.